

Healthwatch Bracknell Forest
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Healthwatch Bracknell Forest is here to help the people of Bracknell get the best out of their local health and social care services. We will talk, listen and collect local voices from every part of the community to improve these services, provide information about the care choices available and make health and social care providers answerable to the public. We are independent, accountable and we have the strength of the law and Healthwatch England behind us.

Healthwatch Bracknell Forest is recruiting members of the public to join the team of volunteers who help promote and carry out Healthwatch Bracknell Forest activities and functions. You know your neighbourhood; you have relatives, friends, neighbours, colleagues and a whole network of contacts who you could ask for their ideas about how to improve services for everyone. **You are the local experts!**

Joining the Healthwatch Bracknell Forest team will give you a great opportunity to help make a real difference to delivering service improvements and benefits for communities across Bracknell Forest.

The enclosed recruitment pack provides further information on the volunteer positions. I hope you will find it both interesting and useful and look forward to receiving your completed application.

The recruitment pack includes:

- The Recruitment Process
- Job outlines for the two volunteering opportunities
- Application Form

If you want to apply to be a member of the Healthwatch Bracknell Forest team, but for any reason feel that a written application form is not suitable for you, please contact Andrea McCombie, Project Manager, on 01344 266911 or email andrea@healthwatchbracknellforest.co.uk

Introduction

Healthwatch Bracknell Forest is a consortium of local voluntary sector organisations (currently ten). Each organisation has representation on the Project Management Board working with public representatives (currently two) and The Ark Trust Ltd has contractual responsibility for the contract held with the Local Authority and is the employer of Healthwatch staff and volunteers.

The Recruitment Process

Eligibility

Applicants must be over the age of 18 with residency and/or knowledge of Bracknell Forest and be interested in health and social care services. We welcome applications from people who have personal experience of local services. It is important that applicants, or members of their immediate family, do not have a conflict of interest as a result of any existing roles in the local health and social care economy and landscape. Therefore we are unable to accept applicants who are currently *commissioners of health and social care services in Bracknell Forest*.

We will accept applicants who are currently:

- Health or social care providers and their employees within Bracknell Forest or who supply health and social care services to people in Bracknell Forest
- Providers affiliated with a private company providing goods and services to local healthcare and social care providers
- Elected members of local or central government

But there may be a restriction on some of the activities they can undertake to manage potential conflicts of interest.

Conduct

The Health and Social Care Act (2012) Regulations relating to Healthwatch prohibit campaigning which might be deemed to be political. Healthwatch is a non-political, independent organisation and volunteers must ensure that they do not engage in activities whilst representing and engaging in volunteering activities for Healthwatch that would breach these Regulations and bring the organisation into disrepute.

Applicants should declare all potential conflicts of interest on their application form.

Process

Paper or electronic copies of the application packs will be available on request and downloadable from Healthwatch Bracknell Forest website www.healthwatchbracknellforest.co.uk

If you want to apply to be a member of the Healthwatch Bracknell Forest team, but for any reason feel that a written application form is not suitable for you, please contact Andrea McCombie on 01344 266911 or email andrea@healthwatchbracknellforest.co.uk

All applicants will be invited to attend an interview.

Enhanced Criminal Record Bureau checks will be made on successful candidates (if they do not already have one with another Bracknell Forest organisation) before formally taking up their volunteer role. The cost of these checks will be met by Healthwatch Bracknell Forest.

Applications for volunteer roles will be accepted at any time.

Healthwatch Bracknell Forest Community Champion Job Outline

Community Champions help to promote Healthwatch Bracknell Forest and its work within the local community. This could involve running a promotion stall at a local event, collecting the views from people you meet at your clubs and groups, delivering leaflets and posters to places such as local GP surgeries and, in some cases, delivering a small presentation to a local group.

Time commitment

Initial training sessions: Approximately 1 day

Thereafter: Flexible to suit volunteer

Healthwatch Bracknell Forest 'Enter & View' Representative Job Outline

One of the statutory powers Healthwatch Bracknell Forest has is 'Enter & View'. Representatives, ideally in groups of three (professional, expert patient and lay member) can enter and view health and social care facilities and services. This may be because we have been invited by the service provider or because members of the public/ partner organisations (such as the Care Quality Commission - CQC) have highlighted areas of concern.

Time commitment

Initial training sessions: Approximately 2.5 days

Thereafter: Flexible to suit volunteer

More detailed information on 'Enter & View' can be found on our website.

Application Form

Name:

Date of Birth:

Address:

Contact telephone number:

Email:

Do you have any communication/access requirements?

Which position are you applying for? (Please select)

- Community Champion
- Enter & View Representative
- Both

Are you aware that if you become a volunteer for Healthwatch Bracknell Forest will have to undergo an Enhanced Disclosure and Barring Service (DBS) check?

Are you aware of any potential conflicts of interest?

Please tell us about why you would like to volunteer for Healthwatch Bracknell Forest and any experience or skills you have that would assist you in your volunteering role(s)

(Please use additional pages if necessary)

Equal Opportunities Monitoring Form

Healthwatch Bracknell Forest is committed to equality of opportunity in all its recruitment practices, policies and procedures. To assist in the implementation and monitoring of this policy, we would be grateful if you could provide us with the information requested below.

The information obtained via this form is used for equal opportunities monitoring only. Any information given will be used only to support the diversity and equal opportunities policy and in accordance with the principles of the Data Protection Act 1998.

Post applied for:

Please select the age band which applies to you.

16 - 24	35 - 44	55 +
25 - 34	45 - 54	Choose not to disclose

Gender

Male	Female	Choose not to disclose
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Sexuality

Bisexual	Gay Man	Gay Woman/Lesbian
Heterosexual/Straight	Other	Choose not to disclose

To which ethnic background do you belong?

Asian - Indian	Black - African	White - British
Asian - Pakistani	Black - Other	White - Irish
Asian - Bangladeshi	Mixed - White and Black Caribbean	White - Other
Chinese	Mixed - White and Black African	Other Ethnic Group
Black - British	Mixed - White and Asian	Choose not to disclose
Black - Caribbean	Mixed - Other	

Disability

A person has a disability under the Disability Discrimination Act (1995) if he or she has a physical or mental impairment, which has a substantial and long term adverse effect on his or her ability to carry out normal day to day activities. Long term means has lasted, or is expected to last, for 12 months.

Do you consider yourself to have a disability?

Yes	No	Choose not to disclose
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The information on this form will be only be used by Healthwatch Bracknell Forest for equal opportunities monitoring to make sure we comply with equal opportunities. I consent to the data contained on this for being processed for this reason in accordance with data protection legislation for the time being in force. **Thank you, your co-operation is much appreciated. Please return this form with your completed application.**

